

**Dr. Patricia Oakley, PhD (Organisational Psychology), MBA (London), MA (Victorian Studies), BSc (Pharmacy), Dip. Hist. Med. (SA) MRPharmS.**

Dr. Patricia Oakley, Director, Practices Made Perfect Ltd., is a recently retired Strategic Service and Workforce Policy Analyst, and Workforce Research Fellow at King's College, London University. She is now writing historical fiction novels about organisational politics and sociopaths at work in hospitals.

**Awarded AHPM's Lifetime Achievement Award 2016**

Dr. Oakley has over 40 years' health and public service experience in both operational management and policy research and development. She has worked extensively with national policy-makers and Trust boards, executive directors and senior clinicians, and with service managers and clinical practitioners, in developing their strategies to deliver affordable public services.

She has worked in management and organisational development; restructuring organisations and clinical care systems; designing and delivering skill-mix reviews and reprofiling programmes; conducting value for money audits and managing subsequent change programmes; and preparing strategic workforce and education and training investment plans.

In the last ten years, Dr. Oakley has worked for policy-makers at the DH, HEE and NHSE on the strategic workforce issues for Children's & Young People's Services; 7-day services; cardiac services; genomics services; and pharmacy services.

Dr. Patricia Oakley, Director, Practices Made Perfect Ltd., email: [p\\_oakley@practices.co.uk](mailto:p_oakley@practices.co.uk)